

» Testimonials

"In a community such as ours, quality interpreting and translation is the key to success. The Language Factory understands how important this role is and has become a key agency in improving our interface with the diverse population in Collingwood."

Ian Adotey - Neighbourhood Renewal, Project Manager, DHS

"We were really inspired by the way the Language Factory provides people with training and real jobs. It was great to be able to have the translating we needed done by a member of the community who was being supported along an employment pathway. Such valuable work."

Rebecca Harris - Coordinator, Carlton Community Lifelong Learning Hub, Carlton Primary School

"To work with Infoxchange is a very warm and friendly experience. Every detail of the work is confirmed responsibly with fair notice given for upcoming jobs."

Language Factory Service Provider

Our Vision

"Technology for Social Justice"

Our Mission

"To create social equality and opportunity by empowering people through access to information technology and enabling the exchange of information and ideas"

Our Values

Empowerment

Integrity

Innovation

Excellence



COMMUNITY LANGUAGE SERVICE

Interpreting and Translation



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About Language Factory

- Language Factory is a community enterprise that aims to provide cost-effective and responsive community interpreting and translation services.
- Language Factory is a partnership of agencies and community resources that offers an alternative model of communicating with emerging communities through the provision of community-based interpreting and translation services.
- Language Factory draws on the skills of linguistically and culturally diverse public housing residents who work hand in hand with accredited translators and interpreters.

Why Language Factory ?

- The state of Victoria is one of the most culturally diverse societies in the world. Its success depends on promoting enterprise, encouraging innovation and strengthening community. It also relies on encouraging the skills and talents of people from diverse cultural backgrounds to reach their full potential.
- Public housing estates are rich in cultural diversity. A vibrant employment pool of skilled translators and interpreters has been created through the provision of technological and skills based competency training through the Language Factory.
- Community action planning (CAP) strategies and processes like Neighborhood Renewal play a key role in state policies with the aim of increasing meaningful community participation especially in engaging with Culturally and Linguistically Diverse communities.

Language Factory Community Interpreting and Translation services

Infoxchange Australia understands Community Enterprise Development

- Infoxchange has worked closely with residents of public housing estates to help them gain skills and jobs over the past 16 years. Language Factory is a community enterprise that has developed out of this relationship.
- Infoxchange Australia is a not-for-profit organisation that works for social justice and social equality by empowering people through access to technology.
- Infoxchange Australia provides a full range of Information Communication Technology (ICT) services for individuals, not-for-profit and the community sector - from computers, internet connectivity and helpdesk assistance, to web-based applications and multimedia services, training and online information services. Infoxchange also draws on these varied and unique resources to successfully run complex social projects empowering disenfranchised and disadvantaged communities.

Our Work

We understand and have worked with diverse groups all working to narrow the gap between disadvantaged communities and the rest of the State; public service providers including various levels of Government, from Local Councils through to State Government; community agencies addressing a cross section of community needs including Community Safety and Health and Well-being; local community groups that include Community Neighbourhood Advisory Boards and Resident's Associations.

Language Factory will work to understand your particular approach to community development to provide the highest quality of interpreting and translation services so that the linguistically diverse communities you work with are up to date with all the necessary information needed to participate in community decision making and in creating vibrant spaces for themselves.

Languages we provide

The inability to speak English proficiently is often cited as the biggest barrier facing clients of Non English Speaking Background (NESB) who are trying to access services. As a result, people of NESB often miss out on vital support and advice available.

Language Factory has developed capacity in interpreting and translation in the following languages to name a few: Vietnamese, Mandarin, Dinka, Cantonese, Macedonian, Arabic, Somali and Turkish.

